

Reimagine Patient Safety 2029

Reimagine Patient Safety 2029 is the Patient Safety Authority's strategic plan for fiscal years 2025–2029. Reimagine Patient Safety 2029 will provide the direction for priorities, decision-making, initiatives, and resource allocation. It will help ensure Pennsylvania continues to lead the way to safe healthcare for all patients. The plan includes three main goals critical to the success of our mission.

1. Push the boundaries of information science to identify and understand patient safety issues

Continue our legacy of advising healthcare organizations on important patient safety strategies by using information in innovative ways.

Outcomes

- Improved data quality
- Expansion of information sources
- Published risk reduction strategies that are highly relevant to events occurring in Pennsylvania healthcare facilities

Five-Year Strategies

- Enhance existing systems and processes to improve the quality of patient safety data received
- Continue developing and exploring AI techniques to enhance the analysis of patient safety data
- Explore and leverage new or alternate information sources to increase our understanding of patient safety problems
- Continue standardization of event reporting in collaboration with healthcare organizations and the Pennsylvania Department of Health
- Explore patient safety surveillance systems to assist facilities with identifying and integrating patient safety events

2. Leverage relationships to implement changes that improve patient safety

Foster a statewide culture that prioritizes safety.

Outcomes

- Shared prioritization of patient safety issues
- Improved collaboration between healthcare organizations, PSA, and other healthcare-related or governing entities to implement statewide and local changes that improve safety
- Decrease in patient harm

Five-Year Strategies

- Convene a collaborative statewide patient safety advisory panel to assist in prioritizing issues, engage in the development of solutions, and support the implementation and sustainability of those solutions
- Strengthen the connection to patients and families through outreach and resources
- Accelerate dissemination of risk reduction strategies to healthcare leaders, frontline staff and providers, and patients

3. Maintain a strong organizational culture that focuses on people and continuous organizational improvement

Carry on gains to support people in meeting our mission and vision.

Outcomes

- Enduring employee engagement guided by our core values
- Process enhancements to meet our strategic goals

Five-Year Strategies

- Deepen our commitment to an organizational culture that supports all staff
- Sustain continuous enhancement of efficiency, quality, and overall organizational performance

Approved by the Board of Directors on September 19, 2024