

APPROVED MINUTES

MEETING OF:

PATIENT SAFETY AUTHORITY

CENTRAL PENN COLLEGE
600 VALLEY ROAD
SUMMERDALE, PA 17093

TIME: 10:00 A.M.

DATE: JANUARY 25, 2018

Patient Safety Authority**January 25, 2018**

1
2 Rachel Levine, M.D., Chair (absent)
3 Stanton Smullens, M.D., Vice Chair
4 Radheshyam Agrawal, M.D. (phone)
5 Jan Boswinkel, M.D. (phone)
6 John B. Bulger, DO, MBA phone)
7 Daniel J. Glunk, M.D.
8 Arleen Kessler (phone)
9 Mary Ellen Mannix
10 Veronica Richards, Esquire
11 Linda Waddell, RN
12 Eric Weitz, Esquire
13
14 Also Present:
15
16 Regina Hoffman, Executive Director
17 Rodney Akers, Legal Counsel
18 Howard Newstadt, Senior Director of Finance and
19 Business Operations, CIO
20 Michelle Bell, Director of Outreach & Education
21 Rebecca Jones, Director of Innovation and Strategic
22 Partnerships
23 Shelly Mixell, Executive Assistant
24 Ellen S. Deutsch, M.D., Medical Director
25 JoAnn Adkins, Senior Infection Preventionist
26 Kelly Gipson, Project Manager
27 Caitlyn Sidrane, Project Manager
28 Alex Ulsh, Systems Administrator & Deputy CISO
29 Michael J. Gaunt, PharmD, Medication Safety Analyst
30 Badal Sanghvi, DXC Project Manager
31 Theresa V. Arnold, Manager, Clinical Analysis
32 William M. Marella, Program Director
33 Jesse M. Munn, Operations Manager, Managing Editor
34 Jeffrey Bomboy, Senior Patient Safety Liaison (phone)
35 Richard Kundravi, Patient Safety Liaison (phone)
36 Robert Yonash, Senior Patient Safety Liaison (phone)
37 Danielle Jurgill, Public
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PATIENT SAFETY AUTHORITY
Public Meeting
January 25, 2018 Time: 10:00 AM
Location: The Conference Center at Central Penn College
600 Valley Road
Summerdale, PA 17093

Agenda

- I. Call to Order
- II. Report of the Board Chair (10:00-10:02)
- III. Approval of the December 12, 2017 Meeting Minutes (10:02-10:05)
- IV. Report of the Executive Director (10:05-10:15)
- V. Authority Programs
 - **“Low Volume Reporters”**
 - Michelle Bell, RN, BSN, FISMP, CPPS, Director of Outreach and Education (10:15-10:45)
 - **“Strategic Plan Update”**
 - Focus on Improving Diagnosis - Rebecca Jones, MBA, BSN, RN, CPHRM, CPPS, Director of Innovation and Strategic Partnerships
 - Focus on the Patient - Michelle Bell, RN, BSN, FISMP, CPPS, Director of Outreach and Education
 - Focus on the Long-Term Care Sector - Rebecca Jones, MBA, BSN, RN, CPHRM, CPPS, Director of Innovation and Strategic Partnerships (10:45-11:30)
- VI. Old Business
- VII. New Business
 - **“Board of Directors Executive Session: Contract Update and Recommendations”** (11:30-11:55)
- VIII. Public Comment (11:55)

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2 IX. Adjournment
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2 PATIENT SAFETY AUTHORITY

3 The regularly scheduled meeting of the Patient
4 Safety Authority was held on Thursday, January 25,
5 2018. Stanton Smullens, Vice Chair, called the
6 meeting to order at 10:00 a.m.

7 ***

8 A motion to approve the minutes of December 12, 2017,
9 carried unanimously.

10 ***

11 Report of the Executive Director

12 [Regina Hoffman, Executive Director, deferred to the
13 presenters to discuss the strategic plan, and offered
14 to field any questions regarding the Executive
15 Director's report after the meeting.]

16 ***

17 Authority Programs

18 [Rebecca Jones, Director of Innovation and Strategic
19 Partnerships, gave an update on the Strategic Plan.
20 Her detailed presentation was regarding Focus on
21 Improving Diagnosis. She advised that the goal for
22 the operational plan was to reduce the incidents of
23 diagnostic error by enhancing the awareness of the

1 problem, and designing approaches to help identify the
2 events and learn from them. She also discussed the
3 HAP-HIIN collaborative regarding creating measures for
4 diagnostic error, and a classification system for the
5 errors that are found. She also advised that requests
6 have been made for facilities in the state to submit
7 narratives explaining what they are doing to improve
8 diagnosis, and the results will be published in an
9 upcoming edition of the journal.]

10 ***

11 [Michelle Bell, Director of Outreach and Education,
12 advised that the Pennsylvania Patient Safety Summit
13 (P2S2) is scheduled for April 5, 2018. She went on to
14 give a detailed presentation on Focus on the Patient,
15 along with the goals and strategies.]

16 ***

17 [Rebecca Jones, Director of Innovation and Strategic
18 Partnerships, gave a brief introduction on the Focus
19 on the Long-Term Care Sector, and JoAnn Adkins, Senior
20 Infection Preventionist, gave a more detailed
21 breakdown of the ongoing antibiotic stewardship
22 collaborative with long-term care facilities.]

23 ***

1 [Ms. Danielle Jurgill made a public comment about her
2 frustrations with the anonymous reporting procedure
3 and the lack of feedback that she has received. Ellen
4 S. Deutsch, Medical Director, explained the reporting
5 protocol, and Mary Ellen Mannix encouraged Ms. Jurgill
6 to be patient with the process, and also suggested
7 other avenues for her to pursue to potentially speed
8 up the process.]

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2 [The meeting adjourned at 12:18 p.m.]

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Byron Aldinger

6

Minute Clerk

7

York Stenographic Services

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PATIENT SAFETY AUTHORITY
BOARD OF DIRECTORS
REFERENCE INDEX
JANUARY 25, 2018

	COUNTER	
7	NUMBER	AGENDA
9	00:32	Call to Order
11	2:19	Approval of Minutes of December 21, 2017
14	2:22	Report of the Executive Director, Regina Hoffman
17	4:33	Strategic Plan Update: Rebecca Jones, Focus on Improving Diagnosis
21	44:07	Focus on the Patient: Michelle Bell
24	57:38	Focus on the Long-Term Care Sector: Rebecca Jones and JoAnn Adkins
28	1:19:24	Public Comment: Danielle Jurgill
31	1:29:34	Adjournment

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