

APPROVED MINUTES

MEETING OF:

PATIENT SAFETY AUTHORITY

ZOOM MEETING

TIME: 1:03 P.M.

DATE: JUNE 23, 2022

Patient Safety Authority**June 23, 2022**

1
2 Nirmal Joshi, M.D., Chair
3 Daniel Glunk, M.D., Vice Chair
4 William Wenner, M.D.
5 Eric Weitz, Esquire
6 Linda Waddell, RN
7 Arleen Kessler, PharmD
8 Veronica Richards, Esquire
9 Amelia Paré, M.D.
10 Lynn Kornblau, Esquire
11
12 Also Present:
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14 Rodney Akers, Esquire
15 Caitlyn Allen, Director of Engagement
16 Tony Arnold, Business Operations Manager
17 Michelle Bell, Director of Outreach and Education
18 Shirley Dominick, Patient Safety Liaison
19 Kelly Gipson, Project Manager
20 Regina Hoffman, Executive Director
21 Becky Jones, Director of Data Science and Research
22 Shawn Kepner, Data Analyst
23 Rick Kundravi, Senior Patient Safety Liaison
24 Christopher Mamrol, Senior Patient Safety Liaison
25 Karen McKinnon-Lipsett, Administrative Specialist
26 Shelly Mixell, Administrative Specialist
27 Melanie Motts, Senior Patient Safety Liaison
28 Eugene Myers, Associate Editor
29 Howard Newstadt, Financial Director and CIO
30 Jessica Oaks, Program Manager
31 Terri Plesce, Office Manager
32 Molly Quesenberry, Patient Safety Liaison
33 Cathy Reynolds, Senior Patient Safety Liaison
34 Christine Sanchez, Patient Safety Analyst
35 Megan Shetterly, Senior Patient Safety Liaison
36 Krista Sorvino, Communications Specialist
37 Heather Stone, Administrative Specialist
38 Matthew Taylor, Patient Safety Analyst
39 Alex Ulsh, IT Systems Administrator
40 Susan Wallace, Senior Patient Safety Liaison

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- 1 Robert Yonash, Senior Patient Safety Liaison
- 2 Dave Eppley, Program Manager, Gainwell Technologies
- 3 Travis Mitchell, Senior Director, WellSpan, Public
- 4 Patrick O'Rourke, Research Analyst, PA House of Reps.,
- 5 Public
- 6 Dylan Lindberg, PA House of Representatives, Public
- 7 Mary Ellen Mannix, Public
- 8 Byron Aldinger, York Steno Reporter



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3 **Executive Session**

4 June 23, 2022 at 12:30 PM ET
5 Location: Zoom (Virtual Meeting)
6

7 Consideration of personnel matters and to engage in non-
8 deliberative informational discussions regarding various
9 actions and matters which have been approved at previous
10 public meetings.
11

12 **Public Meeting**

13 June 23, 2022 at 1:00 PM ET
14 Location: Zoom (Virtual Meeting)
15

16 **Agenda**
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- 20 I. Call to Order
 - 21
 - 22 II. Approval of the April 28, 2022 Meeting Minutes
 - 23
 - 24 III. Report of Board Chair
 - 25
 - 26 IV. Executive Director Report
 - 27
 - 28 V. Old Business
 - 29
 - 30 o Reporting Compliance
 - 31
 - 32 VI. New Business
 - 33
 - 34 VII. Public Comment
 - 35
 - 36 VIII. Adjournment
- 37

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2 PATIENT SAFETY AUTHORITY

3 The regularly scheduled meeting of the Patient Safety
4 Authority was held via a Zoom call on Thursday, June
5 23, 2022. Nirmal Joshi, M.D., Chair, called the
6 meeting to order at 1:03 p.m.

7 ***

8 A motion to approve the minutes of April 28, 2022,
9 carried unanimously.

10 ***

11 Report of Board Chair

12 [Dr. Joshi, Chair, introduced himself as the new Board
13 Chair for the Patient Safety Authority, and also
14 welcomed Lynn Kornblau, Esquire, to the Board.]

15 ***

16 Executive Director Report

17 [Regina Hoffman, Executive Director, began by
18 announcing the upcoming retirements of Teresa Plesce
19 and Susan Wallace, as well as the recruitment of Tony
20 (T.J.) Arnold and Shirley Dominick to the Authority.
21 Ms. Hoffman advised that 13 facilities have committed
22 to participate in the comprehensive assessment tool to
23 measure organizational maturity across key domains of

1 diagnostic excellence. Virtual orientation has begun
2 with three facilities, with the remainder scheduled
3 throughout the summer. Ms. Hoffman went on to advise
4 that the online learning system, Program for Long-term
5 Care Facilities, is scheduled to launch at the end of
6 June. Ms. Hoffman advised that the number of
7 healthcare providers participating in the programs has
8 gone up slightly, and there are plans to do a
9 marketing push and campaign rally at the end of the
10 summer, targeting registered nurses whose licenses are
11 going to expire in October. Ms. Hoffman advised that
12 the last collaborative content module for CANDOR
13 begins on July 1. Ms. Hoffman went on to report that
14 the twelfth issue of Patient Safety was published on
15 June 17. In addition, Ms. Hoffman advised that the
16 Authority has been invited to join EBSCO, which is a
17 research database subscribed to by universities,
18 hospitals, and large health systems. Ms. Hoffman
19 advised that the independent review by MedStar Health
20 Research Institute on the anonymous report from
21 January has been finalized, and it was concluded that
22 there was not a serious event related to that
23 anonymous report directly, however, there was at least

1 one serious event that did occur during the course of
2 that patient's care that was not reported to the
3 Patient Safety Authority or to the Department of
4 Health. The Authority did report the matter to the
5 Division of Acute and Ambulatory Care at the
6 Department of Health so that they may do their own
7 investigation. Ms. Hoffman reported that as of June
8 1, the balance in the Patient Safety Trust Fund was
9 approximately \$9.5 million.]

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11 Old Business

12 [Regina Hoffman gave an update on the prior motion
13 that was approved for the Executive Director to
14 present the Board with a comprehensive plan for
15 evaluating and increasing reporting across the
16 Commonwealth. Ms. Hoffman advised that work is
17 currently being conducted on a draft document, which
18 will be presented for comments.]

19 ***

20 New Business

21 [Dr. Wenner brought up the issue of the PSA creating
22 an educational program for new Board members, and to
23 also serve as a refresher for existing Board members

1 of their roles of being on the Board. There was some
2 discussion about the matter, and Dr. Joshi suggested
3 that Ms. Hoffman put together some bullet points on
4 the proposed content and format and allow Board
5 members to opportunity to say which topics they would
6 like to see covered.]

7 ***

8 Public Comment

9 [Mary Ellen Mannix, from the public, voiced her
10 appreciation about Lynn Kornblau joining the Board.
11 She also inquired about the time that elapsed between
12 when the Authority received the anonymous report and
13 when it was reported to the Department of Health. Ms.
14 Hoffman advised that it was approximately six months.
15 Ms. Mannix also inquired if the educational material
16 that was discussed about the inner workings of the PSA
17 could be shared with the leaders of Health and Human
18 Services and the General Assembly. Ms. Hoffman
19 advised that could be made available.]

20 [Patrick O'Rourke, from the public, advised that he is
21 a staffer on the Democratic House Health Committee.
22 He posed a question about the complaint process and
23 getting facilities to cooperate in a timely fashion

1 with investigations and inquired whether it would be
2 worthwhile to consider amending statutes to include
3 more effective timelines. Ms. Hoffman advised that
4 she does not believe it is worth opening up the
5 statute because of one specific event that happened,
6 although she agreed that the investigation should have
7 been concluded much earlier. Mr. Weitz inquired of
8 Mr. O'Rourke if this was an agenda item, and if there
9 is a way that the Authority can help participate with
10 the legislature to improve the process. Mr. O'Rourke
11 advised that it was just a concern that the PSA was
12 being undermined and wanted to ensure that this would
13 not happen going forward.]

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15 [The meeting adjourned at 1:48 p.m.]

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Byron Aldinger
Minute Clerk
York Stenographic Services

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PATIENT SAFETY AUTHORITY
BOARD OF DIRECTORS
REFERENCE INDEX
JUNE 23, 2022

TIME	COUNTER NUMBER	AGENDA
1:03	02:26	Call to Order
	5:00	Approval of the April 28, 2022, Meeting Minutes
	2:25	Report of Board Chair, Nirmal Joshi, M.D.
	5:50	Executive Director Report, Regina Hoffman
	11:23	Old Business, Reporting Compliance, Regina Hoffman
	13:07	New Business
	24:50	Public Comment
	43:30	Adjournment