Strategic Plan

During 2016, the Pennsylvania Patient Safety Authority Board of Directors and staff engaged in a third strategic planning process. A contracted facilitator conducted research and stakeholder interviews. Research included summaries of current thinking in the field, the issue of patient safety in nonacute-care settings, and an overview of state adverse-event reporting systems.

Using a creative problem-solving process, the Authority conducted a daylong strategic planning meeting in September 2016. The board and staff members participated in activities to develop a mission statement, vision, and strategic pathways. A strategic plan was drafted with the assistance of Authority board members and a representative from the HAI Advisory Panel. The Authority developed key strategic pathways to enhance its foundational work under the Medical Care Availability and Reduction of Error (MCARE) Act.¹

The Authority continues to be committed to its key programs. However, the Authority also believes that expanding its outreach to patients and other sectors will enhance patient safety for all patients in the Commonwealth. Providing education to patients will help them become informed and engaged participants in their healthcare. Expanding education and outreach to sectors that are part of the circle of care will help healthcare facilities achieve their patient safety goals for the populations they serve.

More information about the Authority’s 2017–2020 strategic plan is shown in the figure below.

Note

Strategic Plan 2017–2020

VISION
Safe healthcare for all patients

FOCUS ON IMPROVING DIAGNOSIS
Analyze internal and external data to identify trends
Update PA-PSRS to improve data capture
Lead an ED radiology collaborative
Expand educational offerings
Include focus on ambulatory clinics and practices

FOCUS ON THE PATIENT
Expand inclusion of patient perspective
Identify key topics
Educate patients on safe healthcare
Improve awareness of and access to resources

FOCUS ON LONG-TERM CARE
Identify key topics
Expand educational offerings
Lead an infection prevention collaborative

FOCUS ON EVALUATING THE REPORTING SYSTEM
Evaluate scope of patient safety events captured via PA-PSRS
Identify opportunities to improve data capture

We will continue to provide these foundational services to support our current and future work

MISSION
Improve the quality of healthcare in Pennsylvania by collecting and analyzing patient safety information, developing solutions to patient safety issues, and sharing this information through education and collaboration.