

# Strategic Plan

During 2016, the Pennsylvania Patient Safety Authority Board of Directors and staff engaged in a third strategic planning process. A contracted facilitator conducted research and stakeholder interviews. Research included summaries of current thinking in the field, the issue of patient safety in nonacute-care settings, and an overview of state adverse-event reporting systems.

Using a creative problem-solving process, the Authority conducted a daylong strategic planning meeting in September 2016. The board and staff members participated in activities to develop a mission statement, vision, and strategic pathways. A strategic plan was drafted with the assistance of Authority board members and a representative from the HAI Advisory Panel. The Authority developed key strategic pathways to enhance its foundational work

under the Medical Care Availability and Reduction of Error (MCARE) Act.<sup>1</sup>

The Authority continues to be committed to its key programs. However, the Authority also believes that expanding its outreach to patients and other sectors will enhance patient safety for all patients in the Commonwealth. Providing education to patients will help them become informed and engaged participants in their healthcare. Expanding education and outreach to sectors that are part of the circle of care will help healthcare facilities achieve their patient safety goals for the populations they serve.

More information about the Authority's 2017–2020 strategic plan is shown in the figure below.

## Note

1. Medical Care Availability and Reduction of Error (MCARE) Act of March 20, 2002, P.L. 154, No 13 40. Available: <http://www.legis.state.pa.us/cfdocs/legis/li/uconsCheck.cfm?yr=2002&sessInd=0&act=13>

# Strategic Plan 2017–2020

## VISION

Safe healthcare for all patients

### FOCUS ON EVALUATING THE REPORTING SYSTEM

Evaluate scope of patient safety events captured via PA-PSRS

Identify opportunities to improve data capture

### FOCUS ON LONG-TERM CARE

Identify key topics

Expand educational offerings

Lead an infection prevention collaborative

### FOCUS ON THE PATIENT

Expand inclusion of patient perspective

Identify key topics

Educate patients on safe healthcare

Improve awareness of and access to resources

### FOCUS ON IMPROVING DIAGNOSIS

Analyze internal and external data to identify trends

Update PA-PSRS to improve data capture

Lead an ED radiology collaborative

Expand educational offerings

Include focus on ambulatory clinics and practices

We will continue to provide these foundational services to support our current and future work

Pennsylvania Patient Safety Reporting System (PA-PSRS)

Toolkits

Data analysis

Advisories/recommendations

Facility contact and consultation

Patient Safety Liaisons & Infection Preventionists

Online and live education

Website

Collaborative learning



## MISSION

Improve the quality of healthcare in Pennsylvania by collecting and analyzing patient safety information, developing solutions to patient safety issues, and sharing this information through education and collaboration.