

**APPROVED MINUTES**

**MEETING OF:**

**PATIENT SAFETY AUTHORITY**

ZOOM MEETING

TIME: 1:48 P.M.

DATE: JANUARY 26, 2023

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**Patient Safety Authority****January 26, 2023**

1  
2 Nirmal Joshi, M.D., Chair  
3 Daniel Glunk, M.D.  
4 William Wenner, M.D.  
5 Eric Weitz, Esquire  
6 Kathleen Law, M.D.  
7 Linda Waddell, R.N.  
8 Veronica Richards, Esquire  
9 Amelia Paré, M.D.  
10 Lynn Kornblau, Esquire  
11  
12 Also Present:  
13  
14 JoAnn Adkins, Senior Infection Preventionist  
15 Rodney Akers, Esquire  
16 Tony Arnold, Business Operations Manager  
17 Michelle Bell, Director of Outreach and Education  
18 Amanda Bennett, Infection Preventionist  
19 Shirley Dominick, Patient Safety Liaison  
20 Kelly Gipson, Project Manager  
21 Regina Hoffman, Executive Director  
22 Becky Jones, Director of Data Science and Research  
23 Shawn Kepner, Data Analyst  
24 Rick Kundravi, Senior Patient Safety Liaison  
25 Christopher Mamrol, Senior Patient Safety Liaison  
26 Karen McKinnon-Lipsett, Administrative Specialist  
27 Shelly Mixell, Administrative Specialist  
28 Melanie Motts, Senior Patient Safety Liaison  
29 Eugene Myers, Associate Director  
30 Howard Newstadt, Financial Director and CIO  
31 Jessica Oaks, Program Manager  
32 Jackie Peck, Communication Specialist  
33 Molly Quesenberry, Patient Safety Liaison  
34 Cathy Reynolds, Senior Patient Safety Liaison  
35 Sunny Ro, Patient Safety Analyst  
36 Christine Sanchez, Patient Safety Analyst  
37 Megan Shetterly, Senior Patient Safety Liaison  
38 Krista Soverino, Communications Specialist  
39 Heather Stone, Administrative Specialist  
40 Matthew Taylor, Patient Safety Analyst

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1 Alex Ulsh, IT Systems Administrator  
2 Robert Yonash, Senior Patient Safety Liaison  
3 Brian Bachowski, UPMC, Public  
4 Melinda Bechtel, Select Medical, Public  
5 Jolene Calla, Hospital & Healthsystem Association of  
6 Pennsylvania, Public  
7 Michele Daniele, Jefferson, Public  
8 Collene Downey, Pennsylvania Health Insurance/Blue  
9 Cross, Public  
10 Bettina Dugan, Mainline Health (MLHS), Public  
11 Dave Eppley, Program Manager, Gainwell Technologies  
12 Garrison Gladfelter, Department of Health  
13 Walter Harrison, St. Lukes University Health Network,  
14 Public  
15 Kim Hogan, Mainline Health (MLHS), Public  
16 Jennifer Horlacher, Mainline Health, Public  
17 Mary Ellen Mannix, Public  
18 Kate McCale, Public  
19 Patrick O'Rourke, Health Committee/House Democratic  
20 Caucus, Public  
21 Donna Osmon, Mainline Health (MLHS), Public  
22 Lisa Painter, UPMC, Public  
23 Della Payne, Mainline Health (MLHS), Public  
24 Kathy Pratt, Mainline Health (MLHS), Public  
25 Robert Shipp, Hospital & Healthsystem Association of  
26 Pennsylvania, Public  
27 Angela Spece, Highmark Health, Public  
28 Michele Tracanna, Mainline Health (MLHS), Public  
29 Chaton Turner, UPMC, Public  
30 Imogen Wright, Pennsylvania House Human Services  
31 Committee, Public  
32 Byron Aldinger, York Steno Reporter  
33 717-317-2197  
34 724-316-1092  
35 412-418-4337  
36 484-526-4000



1  
2  
3 **Executive Session**

4 January 26, 2023 at 1:00 PM ET  
5 Location: Zoom (Virtual Meeting)  
6

7 Consideration of personnel matters and to engage in non-  
8 deliberative  
9 informational discussions regarding various actions and  
10 matters which  
11 have been approved at previous public meetings.  
12

13 **Public Meeting**

14 January 26, 2023 at 1:30 PM ET  
15 Location: Zoom (Virtual Meeting)  
16

17 **Agenda**  
18  
19

- 20
- 21 I. Call to Order
  - 22
  - 23 II. Roll Call
  - 24
  - 25 III. Approval of the December 8, 2022 Meeting Minutes
  - 26
  - 27 IV. Report of Board Chair
  - 28
  - 29 V. Executive Director Report
  - 30
  - 31 VI. Old Business
  - 32
  - 33 a. Evaluation of Event Reporting and Investigation Data
  - 34
  - 35 VII. New Business
  - 36 a. Department of Health Division of Acute and Ambulatory
  - 37 Care Presentation
  - 38
  - 39 VIII. Public Comment
  - 40
  - 41 IX. Adjournment

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2 PATIENT SAFETY AUTHORITY

3 The regularly scheduled meeting of the Patient Safety  
4 Authority was held via a Zoom call on Thursday,  
5 January 26, 2023. Nirmal Joshi, M.D., Chair, called  
6 the meeting to order at 1:48 p.m.

7 \*\*\*

8 A motion to approve the minutes of December 8, 2022,  
9 carried unanimously.

10 \*\*\*

11 Report of Board Chair

12 [Dr. Joshi, Chair, acknowledged receipt of a memo from  
13 the Hospital and Healthsystem Association of  
14 Pennsylvania in response to the PSA's memo requesting  
15 additional information to be able to conduct  
16 appropriate analysis of patient safety data. The  
17 concerns raised were that this falls outside the scope  
18 of what the Patient Safety Authority has the authority  
19 to execute. Dr. Joshi advised that after a careful  
20 internal discussion, the PSA respectfully disagrees,  
21 and believes that this additional information allows  
22 the Authority to be able to put together better  
23 quality data to institutions, which results in

1 appropriate reporting, and appropriate analysis. He  
2 advised that the concerns are being taken under  
3 advisement, and details on the methodology of this  
4 plan will be forthcoming in the form of a formal  
5 communication.]

6 \*\*\*

7 Executive Director Report

8 [Regina Hoffman, Executive Director, began by advising  
9 that last PSRS upgrade 3.6 was implemented mid-  
10 December and included eight enhancements and  
11 maintenance upgrades to the system. Ms. Hoffman went  
12 on to advise that the Data Science and Research Team  
13 has published two articles in the December issue of  
14 Patient Safety. She also drew attention to the  
15 summary of the work completed by the MedStar Health  
16 Research Institute for the past year, which includes  
17 two analyses and manuscripts published in June and  
18 September, and two submitted in December which will be  
19 for publication in March, as well as assistance with  
20 the CANDOR Program, and an anonymous report  
21 investigation. Ms. Hoffman also reported that the  
22 clinical team continues to meet weekly to review all  
23 events of high harm, to identify opportunities for

1 improvement. She advised that the Educational  
2 Committee met on December 21, and meets again on  
3 February 1. Ms. Hoffman explained that they continue  
4 to work toward putting all processes in place to meet  
5 the requirements for joint accreditation, which will  
6 allow PSA to provide continuing medical education for  
7 physicians, pharmacists, and other healthcare  
8 providers. Ms. Hoffman advised that no anonymous  
9 reports have been received since the last Board  
10 meeting. Ms. Hoffman went on to advise that the  
11 treasury-invested cash balance in the trust fund on  
12 December 31 was \$9,822,653.45. She advised that the  
13 authorized MCARE assessments for fiscal year '22/'23  
14 totaling \$7.7 million were communicated to the  
15 Department of Health to calculate the surcharge rates  
16 based on the end-of-year bed counts, and they are  
17 preparing to send those surcharge letters, and the  
18 invoices will be due June 1.]

19 \*\*\*

20 New Business

21 [Garrison Gladfelter, Division Chief for Acute and  
22 Ambulatory Care, Department of Health, gave an in-  
23 depth presentation on how DAAC handles complaints and

1 investigations relating to MCARE. He also explained  
2 his close working relationship with the PSA. Dr.  
3 Wenner inquired if the Department of Health is working  
4 on making the database of evaluations more accessible  
5 and searchable. Mr. Gladfelter advised that the  
6 Department is working on a brand new data system with  
7 the Department of Human Services, Department of Aging,  
8 and the Department of Drug and Alcohol Programs, and  
9 will be using 60 program areas, for a new licensing  
10 complaint survey process.]

11 \*\*\*

12 Public Comment

13 [Jolene Calla, Vice President of Healthcare Finance  
14 and Insurance at the Hospital and Healthsystem  
15 Association of Pennsylvania, discussed some of the  
16 concerns that hospitals have raised about the new  
17 program requirements that came out on December 21.  
18 She explained that hospitals were surprised and  
19 concerned that the requirements were received at the  
20 end of December with an effective date of January  
21 2023. She advised that she reached out to Regina  
22 Hoffman, and after discussions, Ms. Hoffman agreed to  
23 slow things down and allow the concerns to be brought



1 before the Board for consideration. Ms. Calla went on  
2 to discuss some concerns with the actions that the PSA  
3 is taking, which she believes will have the opposite  
4 result of the outcome being sought. She also advised  
5 that there are significant negative implications to  
6 federal protections that have to be further considered  
7 in this process. Ms. Calla concluded by saying that  
8 patient safety is of the utmost importance, and they  
9 stand ready to do their part to make sure they are  
10 meeting all the valid federal and state requirements  
11 needed to ensure a positive outcome.]

12 \*\*\*

13 [The meeting adjourned at 2:50 p.m.]

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Byron Aldinger  
Minute Clerk  
York Stenographic Services

PATIENT SAFETY AUTHORITY  
BOARD OF DIRECTORS  
REFERENCE INDEX  
JANUARY 26, 2023

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5			
6		COUNTER	
7	TIME	NUMBER	AGENDA
8			
9	1:48	13:54	Call to Order
10			
11		13:59	Roll Call
12			
13		15:20	Approval of the
14			December 8, 2022,
15			Meeting Minutes
16			
17		15:37	Report of Board Chair,
18			Nirmal Joshi, M.D.
19			
20		19:33	Executive Director
21			Report, Regina Hoffman
22			
23		23:00	New Business, Department
24			of Health, Division of
25			Acute and Ambulatory
26			Care Presentation,
27			Garrison Gladfelter
28			
29		1:06:35	Public Comment
30			
31		1:13:20	Adjournment
32			